

# 1. <u>Telephone Direct Dial Extension</u>

Introduce an automated system which allows callers to enter the extension of the required personnel eg Traffic Office, Detective Branch or District Office. This would reduce greatly the amount of unnecessary receptionist type work members are engaged in at most stations. Thousands of phone calls would not have to be answered and then transferred needlessly.

## 2. Garda Course Structure.

Introduce a better system to record interest in upcoming Garda courses and who they will be allocated too. At present there is no system and courses are being given to members neither on their seniority or their level of interest in the said course. A system must be introduced

### 3. <u>Civilian Interview Board.</u>

Introduce an all civilian interview board who specialize in employment interviews. There is no need for senior Gardai to be on interview boards as this is the function of a job recruitment company who should have no Garda influences.

### 4. <u>Transfer allocation and transfer swaps.</u>

Introduce a better policy and system of transfers and swaps. The transfer application process is shambolic with an 80km home distance exclusion rule for members outside of cities. This is impossible for members who wish to start families or buy a house in their home town. It is also forcing members out of the job because they cannot get a transfer and with regard to health and safety is meaning they have journeys of over 1 hour after already finishing a 10-hour shift. This is unhealthy and causes severe fatigue and can lead to depression. This must be addressed.

### 5. <u>Core Member Union</u>

Introduce a Garda Union run by core unit members. This can either be as well as or instead of the current Garda Representative Association. It is vital a union is run by core members because these are the members who know what is going on at ground level in stations and can better address problems, unlike persons who are not core workers.

### 6. Missing Persons Policy

Introduce a new policy for young persons under 18 years who are being reported missing when it is blatantly apparent that they are not missing. This is forcing members to create missing person reports and ping phones needlessly. This time consuming process must be addressed and an amended policy introduced

# 7. Uniform

Introduce a fit for purpose Garda Uniform.

# 8. PULSE Road Traffic Accident Incidents

Introduce specific accident reporting call centers for material damage traffic accidents. The role of Gardai in material damage accidents is only to ensure name and insurance details are exchanged by parties involved but take up unnecessary recording times at GISC Garda call center. A system should be introduced where material damage traffic accidents can be reported online if they are within remits similar to the following:

You can report a crash online if:

- no one was injured or killed
- everyone involved exchanged particulars
- it was not a hit-run
- no government vehicles were involved
- no vehicles were towed
- an estimate of the total damage is less than x value
- Gardai did not attend
- you don't want Gardai to investigate the collision

# 9. Integration of databases.

Introduce a more advanced system of databases for vehicle insurance companies, NCT information and driving licenses. This database should make it obligatory for insurance companies to immediately update if a person cancels or stops paying a policy. This then could be linked to ANPR Automatic Number Plate Recognition for immediate identification of uninsured drivers.

## 10. Fines Collection Agencies.

If court fines are not paid introduce a system whereby it is taken from offenders' wages. This will free up prison space as penal warrants will not be issued and will reduce the prospect of reoffending in many cases.

### 11. <u>Summons and Warrants</u>

Have designated positions in stations for a summons server, warrants officer and firearms officer. This is self-explanatory and would greatly improve the number of summons served, warrants executed and smoother processing of firearm applications.

# 12. Taser and Armed Member

Introduce Tasers and a policy that there is always at least one armed firearm member available to core units 24/7. Unarmed core members are open to the possibility of being shot at during hours when there is no armed cover. This is too dangerous for members not to have immediate armed response available and must be addressed.